



Special Eurobarometer 414

E-COMMUNICATIONS HOUSEHOLD SURVEY AND TELECOM SINGLE MARKET SURVEY

Awareness of Single European Emergency Service Number 112

Volume A (Results per country)

Fieldwork: 18/01/2014- 27/01/2014

Wave EB81.1 - TNS opinion & social

Readers' note – Eurobarometer – Tables of results

B Pays

B Country

	UE27 EU27	BE	BG	CZ	DK	D-W	DE	D-E	EE	IE	EL	ES						
TOTAL	26693	1033	1001	995	1011	1028	1562	1000	1024	999	1010	1014	Base totale des répondants (pondérée) Total base of respondents (weighted)					
BELGIQUE	584 2%	1033 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DANMARK	298 1%	0	0	0	1011 100%	0	0	0	0	0	0	0	0	0	0	0	0	0
ELLADA	568 2%	0	0	0	0	0	0	0	0	0	999	0	0	0	0	0	0	0
ESPANA	2549 10%	Base pondérée des répondants Weighted base of respondents											1010 100%	0	0	0	0	0
SUOMI	290 1%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FRANCE	3118 12%	0	0	0	0	0	0	0	0	0	0	0	1051 100%	0	0	0	0	0
IRELAND	230 1%	0	0	0	0	0	0	0	0	1014 100%	0	0	0	0	0	0	0	0
ITALIA	3387 13%	0	0	0	0	0	0	0	0	0	0	0	0	1011 100%	0	0	0	0
LUXEMBOURG	26 -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NEDERLAND	873 3%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ÖSTERREICH	458 2%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PORTUGAL	528 2%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SVERIGE	509 2%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DEUTSCHLAND WEST	3302 12%	0	0	0	0	1028 100%	1226 79%	0	0	0	0	0	0	0	0	0	0	0
DEUTSCHLAND OST	903 3%	0	0	0	0	0	336 21%	534 100%	0	0	0	0	0	0	0	0	0	0
GREAT BRITAIN	3290 12%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

QB24.1 A quelle fréquence voyagez-vous à l'étranger... ?

QB24.1 How often do you travel abroad...?

Dans d'autres pays de l'UE

To other countries within the EU

	Pondéré Pop 15+/Pop 15+ Weighted																
	UE28 EU28	BE	BG	CZ	DK	D-W	DE	D-E	EE	IE	EL	ES	FR	HR	IT	CY	LV
TOTAL	27739	1017	1000	1003	1012	984	1547	563	1000	1012	1003	1006	1057	1010	1019	500	1020
Plusieurs fois par mois Several times a month	369 1%	42 4%	2 0%	13 1%	30 3%	14 1%	26 2%	15 3%	23 2%	7 1%	2 0%	4 0%	14 1%	15 2%	10 1%	1 0%	8 1%
Une fois par mois Once a month	467 2%	38 4%	4 0%	29 3%	32 3%	11 1%	26 2%	21 4%	22 2%	16 2%	3 0%	4 0%	23 2%	20 2%	25 2%	1 0%	12 1%
Plusieurs fois par an Several times a year	3954 14%	332 33%	36 4%	155 15%	386 38%	185 19%	284 18%	95 17%	184 18%	181 18%	13 1%	43 4%	138 13%	166 16%	56 5%	55 11%	129 13%
Une fois par an Once a year	4715 17%	218 21%	72 7%	201 20%	248 24%	314 32%	461 30%	124 22%	186 19%	305 30%	68 7%	125 12%	183 17%	115 11%	77 8%	130 26%	186 18%
Une fois au cours des deux dernières années Once over the last 2 years	2285 8%	67 7%	62 6%	83 8%	95 9%	84 9%	129 8%	43 8%	84 8%	98 10%	56 6%	68 7%	103 10%	40 4%	92 9%	73 15%	108 11%
Une fois au cours des 3 à 5 dernières années Once over the last 3 to 5 years	1911 7%	43 4%	54 5%	78 8%	66 6%	63 6%	99 6%	36 6%	92 9%	88 9%	66 7%	67 7%	98 9%	37 4%	60 6%	81 16%	122 12%
Moins souvent Less often	3805 14%	81 8%	128 13%	212 21%	83 8%	151 15%	240 16%	90 16%	138 14%	134 13%	179 18%	139 14%	105 10%	278 28%	163 16%	84 17%	145 14%
Jamais Never	10138 37%	194 19%	630 63%	233 23%	71 7%	161 16%	280 18%	138 24%	270 27%	183 18%	615 61%	549 55%	392 37%	338 33%	534 52%	75 15%	304 30%
NSP	95	2	12	0	2	1	2	2	1	0	2	6	0	1	1	1	5
DK	0%	0%	1%	-	0%	0%	0%	0%	0%	-	0%	1%	-	0%	0%	0%	1%
Au moins une fois en UE	17506	821	358	770	939	822	1265	424	729	829	386	451	665	671	484	424	710
At least once in EU	63%	81%	36%	77%	93%	84%	82%	75%	73%	82%	38%	45%	63%	66%	48%	85%	70%

QB24.1 A quelle fréquence voyagez-vous à l'étranger... ?

QB24.1 How often do you travel abroad...?

Dans d'autres pays de l'UE

To other countries within the EU

	Pondéré Pop 15+/Pop 15+ Weighted														
	UE28 EU28	LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	UK
TOTAL	27739	1023	503	1017	500	991	1023	1000	1034	1049	1064	1000	998	1005	1326
Plusieurs fois par mois Several times a month	369 1%	8 1%	98 19%	10 1%	0 -	58 6%	53 5%	6 1%	4 0%	4 0%	51 5%	24 2%	16 2%	24 2%	6 0%
Une fois par mois Once a month	467 2%	11 1%	41 8%	3 0%	4 1%	37 4%	47 5%	12 1%	11 1%	13 1%	64 6%	25 2%	8 1%	20 2%	9 1%
Plusieurs fois par an Several times a year	3954 14%	96 9%	228 45%	42 4%	53 11%	453 46%	346 34%	64 6%	52 5%	70 7%	320 30%	250 25%	216 22%	386 38%	244 18%
Une fois par an Once a year	4715 17%	109 11%	73 14%	80 8%	126 25%	217 22%	220 22%	96 10%	87 8%	98 9%	203 19%	190 19%	229 23%	234 23%	277 21%
Une fois au cours des deux dernières années Once over the last 2 years	2285 8%	89 9%	13 3%	56 5%	57 11%	64 6%	92 9%	59 6%	65 6%	78 7%	19 2%	63 6%	98 10%	122 12%	139 10%
Une fois au cours des 3 à 5 dernières années Once over the last 3 to 5 years	1911 7%	85 8%	10 2%	67 7%	55 11%	43 4%	41 4%	74 7%	49 5%	75 7%	14 1%	34 3%	81 8%	91 9%	105 8%
Moins souvent Less often	3805 14%	88 9%	20 4%	152 15%	69 14%	48 5%	125 12%	165 17%	137 13%	84 8%	192 18%	155 15%	206 21%	72 7%	188 14%
Jamais Never	10138 37%	536 52%	20 4%	603 59%	134 27%	69 7%	97 10%	517 52%	627 61%	602 57%	199 19%	257 26%	141 14%	55 6%	352 27%
NSP DK	95 0%	1 0%	1 0%	4 0%	1 0%	0 -	2 0%	6 1%	1 0%	24 2%	3 0%	2 0%	3 0%	0 -	5 0%
Au moins une fois en UE At least once in EU	17506 63%	486 47%	482 96%	410 40%	365 73%	922 93%	924 90%	477 48%	406 39%	423 40%	862 81%	741 74%	854 86%	950 94%	969 73%

QB24.2 A quelle fréquence voyagez-vous à l'étranger... ?

QB24.2 How often do you travel abroad...?

Dans d'autres pays hors de l'UE

To other countries outside the EU

Pondéré Pop 15+/Pop 15+ Weighted

	UE28 EU28	BE	BG	CZ	DK	D-W	DE	D-E	EE	IE	EL	ES	FR	HR	IT	CY	LV
TOTAL	27739	1017	1000	1003	1012	984	1547	563	1000	1012	1003	1006	1057	1010	1019	500	1020
Plusieurs fois par mois Several times a month	54 0%	4 0%	1 0%	0	5 1%	1 0%	1 0%	0	2 0%	5 0%	5 0%	2 0%	2 0%	10 1%	4 0%	0	4 0%
Une fois par mois Once a month	197 1%	2 0%	0	0	6 1%	4 0%	8 0%	3 1%	6 1%	5 0%	4 0%	2 0%	1 0%	14 1%	25 2%	0	5 1%
Plusieurs fois par an Several times a year	824 3%	45 4%	18 2%	15 2%	78 8%	31 3%	51 3%	21 4%	37 4%	47 5%	4 0%	7 1%	42 4%	132 13%	26 3%	5 1%	22 2%
Une fois par an Once a year	2360 9%	119 12%	33 3%	75 7%	136 13%	124 13%	190 12%	63 11%	93 9%	111 11%	28 3%	43 4%	116 11%	85 8%	46 5%	13 3%	66 6%
Une fois au cours des deux dernières années Once over the last 2 years	1700 6%	97 10%	38 4%	59 6%	138 14%	58 6%	97 6%	44 8%	80 8%	94 9%	17 2%	36 4%	83 8%	38 4%	56 5%	23 5%	42 4%
Une fois au cours des 3 à 5 dernières années Once over the last 3 to 5 years	1986 7%	72 7%	55 6%	79 8%	146 14%	79 8%	125 8%	46 8%	86 9%	119 12%	36 4%	48 5%	99 9%	35 3%	45 4%	54 11%	79 8%
Moins souvent Less often	5015 18%	159 16%	122 12%	262 26%	251 25%	262 27%	394 25%	120 21%	206 21%	247 24%	164 16%	157 16%	126 12%	258 26%	176 17%	140 28%	193 19%
Jamais Never	15489 56%	518 51%	726 73%	513 51%	252 25%	423 43%	679 44%	265 47%	488 49%	383 38%	742 74%	704 70%	587 55%	436 43%	638 63%	262 52%	604 59%
NSP DK	114 0%	2 0%	8 1%	0	1 0%	2 0%	3 0%	2 0%	2 0%	1 0%	2 0%	7 1%	1 0%	2 0%	3 0%	1 0%	5 1%
Au moins une fois hors UE At least once outside EU	12136 44%	497 49%	267 27%	490 49%	759 75%	559 57%	865 56%	296 53%	510 51%	628 62%	259 26%	295 29%	469 44%	572 57%	378 37%	237 47%	411 40%

QB24.2 A quelle fréquence voyagez-vous à l'étranger... ?

QB24.2 How often do you travel abroad...?

Dans d'autres pays hors de l'UE

To other countries outside the EU

Pondéré Pop 15+/Pop 15+ Weighted

	UE28 EU28	LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	UK
TOTAL	27739	1023	503	1017	500	991	1023	1000	1034	1049	1064	1000	998	1005	1326
Plusieurs fois par mois Several times a month	54 0%	2 0%	2 0%	1 0%	0 -	0 -	5 0%	1 0%	0 -	2 0%	11 1%	3 0%	10 1%	1 0%	0 0%
Une fois par mois Once a month	197 1%	4 0%	4 1%	4 0%	0 -	2 0%	10 1%	15 1%	1 0%	6 1%	15 1%	8 1%	8 1%	10 1%	4 0%
Plusieurs fois par an Several times a year	824 3%	18 2%	54 11%	10 1%	7 1%	49 5%	81 8%	8 1%	5 1%	14 1%	99 9%	23 2%	36 4%	73 7%	51 4%
Une fois par an Once a year	2360 9%	39 4%	78 15%	22 2%	17 3%	117 12%	175 17%	38 4%	33 3%	15 1%	105 10%	102 10%	90 9%	177 18%	177 13%
Une fois au cours des deux dernières années Once over the last 2 years	1700 6%	44 4%	52 10%	21 2%	12 2%	114 11%	111 11%	17 2%	17 2%	18 2%	41 4%	65 7%	102 10%	164 16%	114 9%
Une fois au cours des 3 à 5 dernières années Once over the last 3 to 5 years	1986 7%	44 4%	38 7%	33 3%	33 7%	110 11%	89 9%	39 4%	25 2%	29 3%	27 3%	59 6%	117 12%	156 16%	147 11%
Moins souvent Less often	5015 18%	100 10%	66 13%	103 10%	114 23%	167 17%	241 24%	129 13%	103 10%	73 7%	294 28%	174 17%	315 32%	273 27%	298 22%
Jamais Never	15489 56%	770 75%	209 42%	816 80%	309 62%	432 44%	311 30%	747 75%	849 82%	858 82%	468 44%	560 56%	318 32%	151 15%	531 40%
NSP DK	114 0%	2 0%	1 0%	7 1%	7 1%	0 -	0 -	6 1%	1 0%	34 3%	4 0%	5 0%	2 0%	0 -	3 0%
Au moins une fois hors UE At least once outside EU	12136 44%	251 25%	293 58%	194 19%	183 37%	559 56%	712 70%	247 25%	184 18%	158 15%	592 56%	435 44%	678 68%	854 85%	792 60%

QB24R - Voyages dans d'autres pays de l'UE

QB24R - Travel to other countries within the EU

Pondéré Pop 15+/Pop 15+ Weighted

	UE28 EU28	BE	BG	CZ	DK	D-W	DE	D-E	EE	IE	EL	ES	FR	HR	IT	CY	LV
TOTAL	27739	1017	1000	1003	1012	984	1547	563	1000	1012	1003	1006	1057	1010	1019	500	1020
Régulièrement Regularly	836 3%	80 8%	6 1%	42 4%	62 6%	25 3%	52 4%	36 6%	45 5%	24 2%	5 1%	8 1%	38 4%	36 4%	36 4%	2 -	20 2%
Occasionnellement Occasionally	8669 31%	550 54%	108 11%	356 36%	633 63%	499 51%	745 48%	218 39%	370 37%	486 48%	81 8%	169 17%	321 30%	281 28%	133 13%	185 37%	315 31%
Rarement Rarely	8001 29%	191 19%	244 24%	373 37%	244 24%	298 30%	468 30%	169 30%	314 31%	320 32%	300 30%	275 27%	306 29%	355 35%	315 31%	237 48%	376 37%
Jamais Never	10138 37%	194 19%	630 63%	233 23%	71 7%	161 16%	280 18%	138 25%	270 27%	183 18%	615 61%	549 55%	392 37%	338 33%	534 52%	75 15%	304 30%
NSP DK	95 -	2 -	12 1%	0 -	2 -	1 -	2 -	2 -	1 -	0 -	2 -	6 -	0 -	1 -	1 -	1 -	5 -

QB24R - Voyages dans d'autres pays de l'UE

QB24R - Travel to other countries within the EU

Pondéré Pop 15+/Pop 15+ Weighted

	UE28 EU28	LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	UK
TOTAL	27739	1023	503	1017	500	991	1023	1000	1034	1049	1064	1000	998	1005	1326
Régulièrement Regularly	836 3%	19 2%	139 28%	12 1%	4 1%	96 10%	100 10%	18 2%	15 1%	17 2%	115 11%	48 5%	24 2%	43 4%	16 1%
Occasionnellement Occasionally	8669 31%	205 20%	301 60%	123 12%	179 36%	670 67%	566 55%	159 16%	139 14%	169 16%	522 49%	440 44%	445 45%	620 62%	522 39%
Rarement Rarely	8001 29%	261 26%	42 8%	275 27%	181 36%	156 16%	258 25%	299 30%	251 24%	238 23%	225 21%	252 25%	385 39%	286 28%	432 33%
Jamais Never	10138 37%	536 52%	20 4%	603 59%	134 27%	69 7%	97 10%	517 52%	627 61%	602 57%	199 19%	257 26%	141 14%	55 6%	352 27%
NSP DK	95 -	1 -	1 -	4 1%	1 -	0 -	2 -	6 -	1 -	24 2%	3 -	2 -	3 -	0 -	5 -

QB26 Pouvez-vous me dire quel numéro de téléphone vous appelleriez en cas d'urgence en (NOTRE PAYS) ; par exemple, si quelqu'un a besoin d'une aide médicale d'urgence ou au cas où vous auriez besoin de contacter la police ou les pompiers ? (NE PAS MONTRER CARTE – NE PAS LIRE – PLUSIEURS REPONSES POSSIBLES)

QB26 Can you tell me what telephone number you would call in the event of an emergency in (OUR COUNTRY); for example, if someone needs urgent medical assistance or if you need to contact the police or the fire brigade? (DO NOT SHOW CARD – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

Pondéré Pop 15+/Pop 15+ Weighted

	UE28 EU28	BE	BG	CZ	DK	D-W	DE	D-E	EE	IE	EL	ES	FR	HR	IT	CY	LV
TOTAL	27739	1017	1000	1003	1012	984	1547	563	1000	1012	1003	1006	1057	1010	1019	500	1020
112	16113	660	880	590	941	823	1300	481	943	309	54	707	171	808	593	187	834
112	58%	65%	88%	59%	93%	84%	84%	85%	94%	31%	5%	70%	16%	80%	58%	37%	82%
Numéro(s) national (aux)																	
	6709	159	129	255	34	94	147	54	54	224	443	27	832	87	156	84	55
National number(s)	24%	16%	13%	25%	3%	10%	10%	10%	5%	22%	44%	3%	79%	9%	15%	17%	5%
Autre(s) numéro(s)	4458	176	1	192	121	124	201	82	60	431	294	176	69	74	192	62	150
Other number(s)	16%	17%	0%	19%	12%	13%	13%	15%	6%	43%	29%	17%	7%	7%	19%	12%	15%
NSP	2089	71	42	48	17	34	61	31	23	103	233	122	89	80	132	179	56
DK	8%	7%	4%	5%	2%	3%	4%	6%	2%	10%	23%	12%	8%	8%	13%	36%	5%

QB26 Pouvez-vous me dire quel numéro de téléphone vous appelleriez en cas d'urgence en (NOTRE PAYS) ; par exemple, si quelqu'un a besoin d'une aide médicale d'urgence ou au cas où vous auriez besoin de contacter la police ou les pompiers ? (NE PAS MONTRER CARTE – NE PAS LIRE – PLUSIEURS REPONSES POSSIBLES)

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Pondéré Pop 15+/Pop 15+ Weighted

	UE28 EU28	LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	UK
TOTAL	27739	1023	503	1017	500	991	1023	1000	1034	1049	1064	1000	998	1005	1326
112	16113	865	468	497	317	957	359	738	955	1000	919	808	972	972	99
112	58%	85%	93%	49%	63%	97%	35%	74%	92%	95%	86%	81%	97%	97%	7%
Numéro(s) national (aux)															
	6709	56	57	172	6	7	431	262	12	2	60	169	4	2	591
National number(s)	24%	5%	11%	17%	1%	1%	42%	26%	1%	0%	6%	17%	0%	0%	45%
Autre(s) numéro(s)	4458	79	51	130	75	30	131	49	12	16	132	77	13	27	621
Other number(s)	16%	8%	10%	13%	15%	3%	13%	5%	1%	1%	12%	8%	1%	3%	47%
NSP	2089	57	12	230	103	8	151	44	59	34	43	39	14	17	62
DK	8%	6%	2%	23%	21%	1%	15%	4%	6%	3%	4%	4%	1%	2%	5%

QB27 Pouvez-vous me dire quel numéro de téléphone vous permet d'appeler des services de secours n'importe où dans l'UE ? (NE PAS MONTRER CARTE – NE PAS LIRE – PLUSIEURS REPONSES POSSIBLES)

QB27 Can you tell me what telephone number enables you to call emergency services anywhere in the EU? (DO NOT SHOW CARD – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

Pondéré Pop 15+/Pop 15+ Weighted

	UE28 EU28	BE	BG	CZ	DK	D-W	DE	D-E	EE	IE	EL	ES	FR	HR	IT	CY	LV
TOTAL	27739	1017	1000	1003	1012	984	1547	563	1000	1012	1003	1006	1057	1010	1019	500	1020
112	11237	624	701	612	416	415	653	239	486	330	100	234	349	652	334	184	477
112	41%	61%	70%	61%	41%	42%	42%	42%	49%	33%	10%	23%	33%	65%	33%	37%	47%
Autre(s) numéro(s)	2998	116	22	13	137	77	133	65	81	201	41	65	136	100	256	33	77
Other number(s)	11%	11%	2%	1%	14%	8%	9%	11%	8%	20%	4%	7%	13%	10%	25%	7%	8%
Non	13724	290	284	380	466	504	785	277	439	489	863	708	575	275	440	283	474
No	49%	29%	28%	38%	46%	51%	51%	49%	44%	48%	86%	70%	54%	27%	43%	57%	46%
Exclusivement reponse correcte																	
Only correct answer	11017	610	694	610	409	403	629	222	480	322	100	232	346	636	323	184	470
	40%	60%	69%	61%	40%	41%	41%	39%	48%	32%	10%	23%	33%	63%	32%	37%	46%

QB27 Pouvez-vous me dire quel numéro de téléphone vous permet d'appeler des services de secours n'importe où dans l'UE ? (NE PAS MONTRER CARTE – NE PAS LIRE – PLUSIEURS REPONSES POSSIBLES)

QB27 Can you tell me what telephone number enables you to call emergency services anywhere in the EU? (DO NOT SHOW CARD – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

Pondéré Pop 15+/Pop 15+ Weighted

	UE28 EU28	LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	UK
TOTAL	27739	1023	503	1017	500	991	1023	1000	1034	1049	1064	1000	998	1005	1326
112	11237	417	400	458	171	563	533	698	351	743	485	692	610	487	242
112	41%	41%	80%	45%	34%	57%	52%	70%	34%	71%	46%	69%	61%	48%	18%
Autre(s) numéro(s)	2998	161	45	16	33	106	139	69	56	33	166	51	60	78	158
Other number(s)	11%	16%	9%	2%	7%	11%	14%	7%	5%	3%	16%	5%	6%	8%	12%
Non	13724	457	68	543	298	330	370	243	634	278	448	266	333	444	932
No	49%	45%	14%	53%	60%	33%	36%	24%	61%	27%	42%	27%	33%	44%	70%
Exclusivement reponse correcte															
Only correct answer	11017	404	390	458	169	556	515	688	344	738	450	683	606	483	236
	40%	40%	78%	45%	34%	56%	50%	69%	33%	70%	42%	68%	61%	48%	18%

SPECIAL EUROBAROMETER 414

e-Communications Household Survey and Telecom Single Market Survey

TECHNICAL SPECIFICATIONS

Between the 18th and the 27th of January 2014, TNS opinion & social, a consortium created between TNS political & social, TNS UK and TNS opinion, carried out the wave 81.1 of the EUROBAROMETER survey, on request of the EUROPEAN COMMISSION, Directorate-General for Communication, "Strategy, Corporate Communication Actions and Eurobarometer".

The SPECIAL EUROBAROMETER 414 is part of wave 81.1 and covers the population of the respective nationalities of the 28 European Union Member States, resident in each of the Member States and aged 15 years and over.

The basic sample design applied in all states is a multi-stage, random (probability) one. In each country, a number of sampling points was drawn with probability proportional to population size (for a total coverage of the country) and to population density.

In order to do so, the sampling points were drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the countries surveyed according to the EUROSTAT NUTS II (or equivalent) and according to the distribution of the resident population of the respective nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses (every Nth address) were selected by standard "random route" procedures, from the initial address. In each household, the respondent was drawn, at random (following the "closest birthday rule"). All interviews were conducted face-to-face in people's homes and in the appropriate national language. As far as the data capture is concerned, CAPI (*Computer Assisted Personal Interview*) was used in those countries where this technique was available.

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from Eurostat population data or from national statistics offices. For all countries surveyed, a national weighting procedure, using marginal and intercellular weighting, was carried out based on this Universe description. In all countries, gender, age, region and size of locality were introduced in the iteration procedure. For international weighting (i.e. EU averages), TNS Opinion & Social applies the official population figures as provided by EUROSTAT or national statistic offices. The total population figures for input in this post-weighting procedure are listed below.

ABBR.	COUNTRIES	INSTITUTES	N° INTERVIEWS	DATES FIELDWORK		POPULATION 15+	PROPORTION EU28
BE	Belgium	TNS Dimarso	1.017	18/01/14	27/01/14	8.939.546	2,16%
BG	Bulgaria	TNS BBSS	1.000	18/01/14	24/01/14	6.537.510	1,58%
CZ	Czech Rep.	TNS Aisa	1.003	18/01/14	27/01/14	9.012.443	2,18%
DK	Denmark	TNS Gallup DK	1.012	18/01/14	27/01/14	4.561.264	1,10%
DE	Germany	TNS Infratest	1.547	18/01/14	27/01/14	64.336.389	15,58%
EE	Estonia	TNS Emor	1.000	18/01/14	27/01/14	945.733	0,23%
IE	Ireland	Behaviour & Attitudes	1.012	18/01/14	27/01/14	3.522.000	0,85%
EL	Greece	TNS ICAP	1.003	18/01/14	27/01/14	8.693.566	2,11%
ES	Spain	TNS Spain	1.006	18/01/14	27/01/14	39.127.930	9,47%
FR	France	TNS Sofres	1.057	18/01/14	27/01/14	47.756.439	11,56%
HR	Croatia	HENDAL	1.010	18/01/14	26/01/14	3.749.400	0,91%
IT	Italy	TNS Italia	1.019	18/01/14	24/01/14	51.862.391	12,56%
CY	Rep. Of Cyprus	CYMAR	500	18/01/14	25/01/14	705.360	0,17%
LV	Latvia	TNS Latvia	1.020	18/01/14	27/01/14	1.447.866	0,35%
LT	Lithuania	TNS LT	1.023	18/01/14	27/01/14	2.829.740	0,69%
LU	Luxembourg	TNS ILReS	503	18/01/14	27/01/14	434.878	0,11%
HU	Hungary	TNS Hoffmann	1.017	18/01/14	27/01/14	8.320.614	2,01%
MT	Malta	MISCO	500	18/01/14	27/01/14	335.476	0,08%
NL	Netherlands	TNS NIPO	991	18/01/14	27/01/14	13.371.980	3,24%
AT	Austria	ipr Umfrageforschung	1.023	18/01/14	27/01/14	7.009.827	1,70%
PL	Poland	TNS Polska	1.000	18/01/14	27/01/14	32.413.735	7,85%
PT	Portugal	TNS Portugal	1.034	18/01/14	27/01/14	8.414.215	2,04%
RO	Romania	TNS CSOP	1.049	18/01/14	27/01/14	18.246.731	4,42%
SI	Slovenia	RM PLUS	1.064	18/01/14	27/01/14	1.759.701	0,43%
SK	Slovakia	TNS Slovakia	1.000	18/01/14	27/01/14	4.549.955	1,10%
FI	Finland	TNS Gallup	998	18/01/14	27/01/14	4.440.004	1,08%
SE	Sweden	TNS Sifo	1.005	18/01/14	27/01/14	7.791.240	1,89%
UK	United Kingdom	TNS UK	1.326	18/01/14	27/01/14	51.848.010	12,56%
TOTAL EU28			27.739	18/01/14	27/01/14	412.963.943	100%*

* It should be noted that the total percentage shown in this table may exceed 100% due to rounding

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

Statistical Margins due to the sampling process (at the 95 % level of confidence)											
<i>various sample sizes are in rows</i>						<i>various observed results are in columns</i>					
	5 %	10 %	15 %	20 %	25 %	30 %	35 %	40 %	45 %	50 %	
	95 %	90 %	85 %	80 %	75 %	70 %	65 %	60 %	55 %	50 %	
N=50	6,0	8,3	9,9	11,1	12,0	12,7	13,2	13,6	13,8	13,9	N=50
N=500	1,9	2,6	3,1	3,5	3,8	4,0	4,2	4,3	4,4	4,4	N=500
N=1000	1,4	1,9	2,2	2,5	2,7	2,8	3,0	3,0	3,1	3,1	N=1000
N=1500	1,1	1,5	1,8	2,0	2,2	2,3	2,4	2,5	2,5	2,5	N=1500
N=2000	1,0	1,3	1,6	1,8	1,9	2,0	2,1	2,1	2,2	2,2	N=2000
N=3000	0,8	1,1	1,3	1,4	1,5	1,6	1,7	1,8	1,8	1,8	N=3000
N=4000	0,7	0,9	1,1	1,2	1,3	1,4	1,5	1,5	1,5	1,5	N=4000
N=5000	0,6	0,8	1,0	1,1	1,2	1,3	1,3	1,4	1,4	1,4	N=5000
N=6000	0,6	0,8	0,9	1,0	1,1	1,2	1,2	1,2	1,3	1,3	N=6000
N=7000	0,5	0,7	0,8	0,9	1,0	1,1	1,1	1,1	1,2	1,2	N=7000
N=7500	0,5	0,7	0,8	0,9	1,0	1,0	1,1	1,1	1,1	1,1	N=7500
N=8000	0,5	0,7	0,8	0,9	0,9	1,0	1,0	1,1	1,1	1,1	N=8000
N=9000	0,5	0,6	0,7	0,8	0,9	0,9	1,0	1,0	1,0	1,0	N=9000
N=10000	0,4	0,6	0,7	0,8	0,8	0,9	0,9	1,0	1,0	1,0	N=10000
N=11000	0,4	0,6	0,7	0,7	0,8	0,9	0,9	0,9	0,9	0,9	N=11000
N=12000	0,4	0,5	0,6	0,7	0,8	0,8	0,9	0,9	0,9	0,9	N=12000
N=13000	0,4	0,5	0,6	0,7	0,7	0,8	0,8	0,8	0,9	0,9	N=13000
N=14000	0,4	0,5	0,6	0,7	0,7	0,8	0,8	0,8	0,8	0,8	N=14000
N=15000	0,3	0,5	0,6	0,6	0,7	0,7	0,8	0,8	0,8	0,8	N=15000
	5 %	10 %	15 %	20 %	25 %	30 %	35 %	40 %	45 %	50 %	
	95 %	90 %	85 %	80 %	75 %	70 %	65 %	60 %	55 %	50 %	